

PRIVACY POLICY

eGate Smart Building Innovation Oy respects your privacy and processes personal data in accordance with applicable data protection legislation, including the EU General Data Protection Regulation (GDPR).

This Privacy Policy applies to www.e-gate.io, its contact, demo, pilot and quotation request forms, and the processing of personal data related to eGate services and customer relationships.

1. Controller

eGate Smart Building Innovation Oy

Technopolis Yliopistonrinne

Kalevantie 2, 33100 Tampere, Finland

Business ID: 2948972-7

info@e-gate.io

Privacy contact: Jarkko Haukijärvi, CEO, jarkko.haukijarvi@e-gate.io

2. Personal data processed

We may process name, job title, company, email address, telephone number, country, message content, project-related information, user account and organization information, and technical information such as IP address, browser and log data.

3. Purposes of processing

Data is processed to respond to enquiries, demos, pilots and quotation requests; manage customer relationships; administer eGate user accounts; provide and maintain services; maintain security; develop services; and comply with legal obligations.

4. Legal bases

Depending on the purpose, processing is based on performance of a contract, legitimate interests, consent or a legal obligation.

5. Sources of data

Data is primarily obtained from the data subject, website forms, customers or their organizations, and in connection with eGate accounts and customer relationships.

6. Recipients and processors

eGate may use IT, cloud, website, email, security, CRM and other technical service providers.

Appropriate data protection arrangements are used where required. Personal data is not sold to third parties.

Cloudflare Turnstile (Bot Protection): We use Cloudflare Turnstile to protect our website and forms from spam and automated abuse (legitimate interest, GDPR Art. 6(1)(f)). The service analyzes technical device and browser data (e.g., IP address) to verify human interaction. Turnstile does not use tracking cookies or profiling. Data may be transferred to Cloudflare in the US under valid GDPR transfer mechanisms (SCCs/DPF).

7. Transfers outside the EEA

If personal data is transferred outside the European Economic Area, transfers are carried out using appropriate safeguards and transfer mechanisms required by the GDPR.

8. Retention

Personal data is retained only for as long as necessary for the relevant purpose or legal obligations. The retention period depends on the purpose of processing.

9. Cookies

www.e-gate.io may use necessary, functional and analytics cookies and similar technologies. Where consent is required, users are given an appropriate choice. Cookies can also be managed through browser settings.

10. Your rights

Under the GDPR, you may have the right to access your data, request correction or deletion, restrict processing, object to processing, withdraw consent and, where applicable, request data portability. Requests: info@e-gate.io.

11. Right to lodge a complaint

You have the right to lodge a complaint with the competent data protection supervisory authority. In Finland, this is the Office of the Data Protection Ombudsman.

12. Changes

This Privacy Policy may be updated due to changes in legislation, the website, services or processing practices. The latest version will be published on this website.

Updated 16 September 2026.